CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

Open Enrollment 2027

Office of Retirement Services (ORS)

NOV
30
MONDAY

FINAL REMINDER

Open Enrollment ends Monday, November 30th!

This is your last chance to make changes to your health benefits for 2027. You should have received an email or mailed packet from the Office of Retirement Services with Open Enrollment information and forms.

Forms **submitted or postmarked after November 30th will not be accepted.** Don't wait until the last minute!

HOW TO SUBMIT YOUR FORM BY NOVEMBER 30TH

FASTEST

Online with MemberDirect

Log in to your MemberDirect account and find the election forms under "Open Enrollment."

Log in to MemberDirect

By fax

Fax your completed paper form to **(408) 392-6732**.

By mail

Must be **postmarked by November 30th.**
1737 N. 1st St., Suite 600
San José, CA 95112

Enrolled in Health In-Lieu? You must re-enroll for 2027.

Health In-Lieu **does not automatically carry over** into the new year. Submit an Open Enrollment form to renew your **"Medical/Dental In-Lieu."** On the form, first select your **"Coverage Level,"** then check the **"Annual Renewal/Initial Enrollment"** box. Choosing "No Change" will **not** re-enroll you in Health In-Lieu for 2027.

NEED FORMS OR INFO?

Forms, rates and plan comparisons are available on the Open Enrollment website.

Visit the Open Enrollment Website

QUESTIONS?

Email **SJROpenEnrollment@sanjoseca.gov**
Call **(408) 794-1000** or toll-free **(800) 732-6477**

The Health Team | *2027 Open Enrollment*
City of San José | Office of Retirement Services